Book with confidence.

Reka giraffe Lodge at Knies Kinderzoo

Demand is high. Follow the step-by-step instructions to quickly and securely book your night with the giraffes! Bookings are **exclusively online via *reka.ch*.** The Reka giraffe Lodge is **open from 01 March to 01 November 2026.**

Bookings are made in two phases:

• **BOOKING START** for stays in **March, April, May, and June 2026:** <u>27 January 2026, 9 a.m.</u>

• **BOOKING START** for stays in **July, August, September, and October 2026:** <u>31 March 2026, 9 a.m.</u>

How to book correctly:

1. Login at reka.ch
  • Do you already have a Reka login? Log in before the booking start date.
  • No Reka login? Create one **here.** With a login, you won't need to enter your personal details during the booking process, making it quicker for you.

2. Access the booking page for the Reka giraffe Lodge
  • Select accommodation, enter the desired date, specify the number of persons (max. 4), and click «Check availability».
  • If you don't have a Reka login: proceed as a «guest» (see pop-up window).

3. Complete and finalize your booking
  • Skip entering additional services and travel companions. You can add them after your request has been confirmed.
  • Options: Deselect optional My Climate and/or travel insurance.
  • Have your credit card or Reka-Card ready.
  • Enter your payment details and click «Start booking on request».

4. You will receive the following emails after the request
  • Booking review: You will first receive an email «Booking on request», your request is being reviewed.

  • Option 1: **Email «Booking confirmed»** Your booking is successful. This is great news! Enter the details of all travelers via the attached link and add any extras.

  • Option 2: **Email «Booking on request declined»** Your request could not be confirmed. Payment will be refunded immediately. Try your luck on another date and note the date of the second booking start.

Good luck! We are crossing our fingers and look forward to welcoming you!